

Dian Xiao Er DD.Duck Charity Race 2025 (“Competition”) and prize (“Prize”) form part of these terms and conditions. By entering the Competition, participants (“Participants”) agree to be bound by these terms and conditions. The decision of Dian Xiao Er (“the Promoter”), who has a registered address in Singapore is final and no correspondence will be entered into.

Event Summary

1.1. The event allows entrants to sign up and earn an entry (DD.Duck) to win a total of \$19,000 cash. The **first Six DD.Ducks** to reach the finish line will win their owners a share of the prize money, awarded according to placement. The campaign closes on the 21 July 2025, 22:00hrs. Actual race date is on 22 July 2025, 11:00hrs held at Adventure Cove Waterpark.

1.2. Information on how to enter and the prize(s) form part of these terms and conditions. By participating, entrants agree to be bound by these terms and conditions.

How to Enter

2.1. The Promotion Period begins on 17 June 2025 11:00hrs and ends on 21 July 2025 at 22:00hrs.

2.2. The participant requires to spend SGD\$60 (excl GST & service charge) in a single receipt at any Dian Xiao Er outlets via the DXE app to earn (1) entry. If payment is made via DBS PayLah! via the DXE App, the participant will earn (1) bonus entry. The Participant(s) agrees that any costs incurred while participating in the event is solely to be borne by the by the Participant.

2.3. There are 20,000 entries available, first come first served. Limited redemption, while stocks last.

2.4. Participants will be entered into the DD.Duck Charity Race, where the actual race will happen on 22 July 2025 at Adventure Cove Waterpark.

2.5 Employees of Dian Xiao Er, and associated sponsor(s) and their immediate families are not eligible to participate.

2.6. Prize Winner(s) must be at least 18 years of age in order to be eligible for the prize.

2.7. Communications in relation to the race will only be distributed through Dian Xiao Er official communication channels. Dian Xiao Er retains the discretion to disqualify any participant without any prior notice from the race if the participant is found to be monetising the entry as distributed through Dian Xiao Er’s official communication channels.

The Prize

3.1. The Winners will be decided during the actual race date at Adventure Cove Waterpark on 22 July 2025. The Promoters determination of the Winner will be final, and no correspondence will be entered in to.

3.2. The Winners will be advised and confirmed by email and DXE app. The Winners must reply to the email within 7 working days to confirm their acceptance of the prize and provide the unique ID serial number via the DXE app for verification purposes. If no correspondence is received after 7 working days, the prize will be donated to the charity.

3.3. A unique ID is issued to participant via e-certificate, whereby the unique ID is used for verification purposes and prize redemption.

3.4. The Prize consist of:

(a) The DD.Duck whose owner is the first to reach the finish line will win cash prize of \$10,000. Followed by second prize, with 2 winners of \$3,000 each and third prize with 3 winners \$1,000 each. The prize(s) are denominated in Singapore Dollars (SGD). Dian Xiao Er reserves the right to modify and/or withdraw the Prize(s) at any time at its sole discretion without any prior/further notice to the Participant.

(b) Entries for the competition close on the 21 July 2025.

Specific Rules

4.1. The Winners must be 18 years or older to receive the prize.

4.2. The Prize is not transferable or exchangeable. The Prize must be taken as stated in these Terms and Conditions and no compensation will be payable if the Winners are unable to redeem the Prize as stated. For the avoidance of doubt, if the Winners are, for whatever reason, unable to consume or utilise a portion or the entirety of the prize, then the Promoter is not required to replace or compensate the Winners in any way or form.

4.3. The Promoter will notify the winner after the promotion has ended and provide any necessary details around the prize.

Winning the Prize

5.1. The Winners must be available for the preparation of all publicity that may be required by Dian Xiao Er.

5.2. The Winners and/or his/her parent/legal guardian (if applicable) agrees to have the Winner's name published on, including and without limitation to Dian Xiao Er's event website and/or the Participating Partner(s)' website and on Dian Xiao Er's and the Participating Partner(s)' Facebook, Xiao Hong Shu, Telegram, Instagram, TikTok, and any other social media accounts.

5.3. Dian Xiao Er reserves the right to determine the Winner at its sole discretion, based on available evidence, such as video recordings, witness accounts, and/or other relevant documentation. Dian Xiao Er's decision will be final and binding and no appeals will be considered.

5.4. The Prize will be deposited into the Winner's Singapore bank account or, subject to Dian Xiao Er's agreement, any other banking facility.

5.5. Participants shall be responsible for providing complete and accurate information such as, but not limited to, name, mobile number, bank account or PayNow information, or any other information that the Participant provides to Dian Xiao Er. Dian Xiao Er accepts no responsibility for any inability or failure to transfer the Prize(s) to the Winner(s) arising from any inaccurate or incomplete information provided by the Participant.

5.6. The decisions made by Dian Xiao Er regarding facts connected with the race including the result of the Winners, are final. No appeals by the Participants will be entertained.

Privacy and Privacy Policy

6.1. By participating, entrants grant Dian Xiao Er exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.

6.2. All participants personal details must be valid and up to date and will be held by Dian Xiao Er, subject to each entities privacy policy and may be used for the purpose of the Promotion and for future promotion and marketing purposes.

6.3. By participating in the race, the Participant expressly authorises and consents to Dian Xiao Er's usage of the Participant's name and phone number for the specific purpose of referencing to its database to determine the Participant's identity and eligibility.

6.4. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.

6.5. The Promoter will comply with its obligations under the Privacy Act 1993.

6.6. The Participant agrees that the Promoter may collect, use and disclose the participant's name, details and personal data (including photographs, audiovisual and other recordings) for the following purposes: to communicate with the Participant for the purposes related to the Competition, to provide goods and services to the Participant upon request, to send Dian Xiao Er e-newsletters and messages relating to Dian Xiao Er news, products and services, for publicity (whether to promote the Competition or otherwise) and for other matters for which the Participant has provided the Promoter with consent, without further notification, remuneration or compensation.

General

7.1. The Promoter reserves the right to amend, vary, extend, or discontinue a Promotion at any stage, for any reason.

7.2. The Promoter takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, misspelt email address, Acts of God or otherwise.

7.3. To the fullest extent permitted by law, Dian Xiao Er will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning their Prize.

7.4. For more information on the Dian Xiao Er DD.Duck Charity Race 2025, please visit <https://www.dianxiaoer.com.sg/ddduckcharityrace2025>

Miscellaneous

8.1. The Promoter reserves the right to disqualify any individual who breaches any of these terms and conditions, acts in a fraudulent, dishonest, or disruptive manner, or otherwise in accordance with the spirit and intent of this Competition or is involved in any way in interfering or tampering with the conduct of this Competition.

8.2. By entering this Competition or accepting a Prize, to the maximum extent permitted by law, the Participant(s) agree to indemnify, release and hold harmless each of the Promoter, its related companies, its parent company, affiliates, directors, officers, employees and representatives against any and all liability, losses, demands, claims, actions, damages (including special, indirect and consequential damages), costs and expenses arising from or incurred, directly or indirectly, as a result of the Participant's entry into the Competition and acceptance, possession, use or misuse of the Prize, including without limitation, personal injuries, death and damage to personal or real property, due in whole or in part.

8.3. The Promoter reserves the right to amend these Terms and Conditions, either wholly or in part, including the right to cancel this Competition, in such manner as it deems fit, without prior notice or reason, and without liability to such Participant(s) or Prize winner(s).

8.4. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to the Competition, these terms and conditions, and all its subsequent variations, shall prevail.